2010 ANNUAL REPORT
Your Gifts at Work
Message from the Board Chair and the President & CEO

Dear Board Members, Friends, Supporters, Volunteers, Community Leaders, Partners and Neighbors:

We are privileged to send you the 2010 Annual Report for Ruth Rales Jewish Family Service (JFS). We are certain that as you review the past year, you’ll be impressed with the scope and quality of our agency’s programs and services.

The 2010 fiscal year (September 1, 2009 – August 31, 2010) was another transformational year for JFS. The economy remained volatile, unemployment stayed in the double digits and the cost of living continued to increase. Donors were generous, but cautiously so, and funding agencies were forced to make allocation decisions with diminished funds. But through all this adversity, JFS was here to help, give hope, and to show our humanity through our comprehensive range of programs and services which support people of all ages and beliefs.

Our focus throughout 2010 was that of strengthening partnerships to leverage our ability to serve the community. We forged new endeavors with the Volen Center, Alpert Jewish Family and Children’s Services, the Federation, the Area on Aging and other local partners.

We also had a focus on financial stability and worked hard in 2010 to lay the ground work to position the agency to operate as efficiently as possible in our current environment while maintaining our high quality of service.

These endeavors helped us do more with less and enhanced our ability to provide services to the community. None of this could be accomplished without dedicated staff and our many generous supporters. We express our heartfelt gratitude to you – our board members, our friends, our volunteers, our leaders, our partners, our neighbors – who enable us to continue our mission of serving the residents in need living in south Palm Beach County.

These next pages will give you a brief overview of our performance during fiscal 2010. We are proud to report that 82% of every dollar raised goes directly towards the programs we support.

We hope you will join us in taking pride in our accomplishments.

Sincerely,

Lawrence I. Blair, Esq.
Chair, Board of Directors
Danielle N. Hartman, MNM
President & CEO
JFS’ geriatric case management specialists work diligently to help our seniors age in place safely and with dignity, preserving their independence as fully as possible. Services include assessment and care coordination, advocacy and vital linkages between seniors and their out of town family members.

**Programs and Services**

CareLink Case Management Services
Chaplaincy
Feldman Family Diamond Club
Friendly Visitors
Geriatric Case Management
Holocaust Survivor Assistance
Kibbitz and Ride
Shirley & Barton Weisman Delray Community Center
Socialization Programs

385 clients received case management services in 2010 including 177 new cases.

The Diamond Club was renamed the Feldman Family Diamond Club providing much needed socialization for those aged 75 plus serving 50 members.

144 Holocaust survivors received services in 2010.

JFS offers counseling to individuals and families (including children), support groups, workshops, psychiatric assessment and medication management, psychological testing, mentoring programs and a free drop-in center for adults living with persistent mental illness and/or developmental disabilities.

**Programs and Services**

Community Mentoring Programs
Individual and Family Counseling
Psychiatric Services
Psychological Testing
Support Groups
Welcome Home Program
Workshops
Youth Conflict Resolution/Substance Abuse/Bullying

In 2010 JFS clinicians provided over 4,568 hours of counseling to individuals and families in crisis.

JFS’ Community Mentoring Programs provided support to 25 at-risk children living in the community.

The Welcome Home Program served over 37 people - providing much needed life skills training and supports to adults living with persistent mental illness and/or developmental disabilities.

**Client Profile**

Sheila lives in New Jersey and contacted JFS about her 95 year old mother, Barbara, in Delray Beach. Barbara was recovering in rehab from a fall and sent inappropriately to a mental health hospital. The JFS care manager worked with Barbara’s primary care physician to obtain a discharge from the mental health hospital, allowing Barbara to return home with 24/7 assistance in the home. As financial resources dwindled, JFS arranged for Barbara to move to an assisted living residence and the family was referred to county resources. The JFS care manager visits monthly and continues to give Barbara’s daughter, Sheila, peace of mind knowing that her mother is safe and being properly cared for.

**Client Profile**

Erika is a 57 year old unmarried woman who lives with her mother and came to JFS for counseling to cope with obsessive-compulsive disorder. She had to practice so many rituals in the shower that it took her two hours to bathe. Erika reported needing to wash her hands twelve times per day. She also expressed a fear of walking up a step outside this office. Counseling focused on ways to reduce her time in the shower and increasing the number of times she took a shower. Erika is now able to take three showers per week and states that coming to therapy helps lower her anxiety because she has someone to talk to without judgment.
JFS provides a lifeline to individuals and families in crisis, providing emergency funds for basic necessities and other urgent needs. Since 1996 the Forster Family Kosher Food Pantry has delivered bi-weekly food packages to qualified seniors, individuals and families providing much needed sustenance to those in need. Our newest program, the Caring Doctors Project, links doctors from the community with uninsured adults between the ages of 19 – 64.

Client Profile

Tom, an 84 year old widower, contacted the food pantry with very little food in his refrigerator and a loaf of bread on his kitchen counter. He called the food pantry number six times and hung up all six times because he was so embarrassed about his situation. Tom was a baker in upstate NY his entire life and was always the one that gave to others. He has outlived his savings and only receives $9,600 annually from Social Security. The Food Pantry Coordinator quickly qualified Tom to be a recipient of the pantry and gave him pertinent information on qualifying for food stamps. Tom was also given information about the Kosher Konnection so he could have a daily hot lunch. The next day he contacted us to say that he had slept for the first time in six days, and now feels that someone in the community cares and is looking after him.

Programs and Services

Financial Assistance Center
Cards for Kids
Caring Doctors Project
Hands on Tzedakah
Hebrew Free Loan Society
Jewish Education Loan Fund
Rose Golden Fund
Silverstein Fund
Viner Compassionate Care Fund
Forster Family Kosher Food Pantry

JFS assisted 1053 people with direct financial assistance distributing $383,600 in emergency relief.

540 individuals received bi-weekly food packages from the Forster Family Kosher Food Pantry.

Client Testimonial

Doreen Fishkin was one of the first volunteers to sign up for the “Kibbitz and Ride” volunteer driver program when it started in March, 1999. When her mother was alive, Doreen would drive her everywhere. “Maybe that was in the back of my mind. I like to think that I’m doing the same for someone else’s mother.”

Doreen has said that she knows she makes a difference in the lives of agency clients. “They would be homebound.” She has taken people to the supermarket, beauty parlor, flea market, bereavement groups and congregate meal programs. Every Monday, she drove a 96 year old client to the Feldman Family Diamond Club at the Shirley & Barton Weisman Delray Community Center, a social club for those over the age of 75, so that she (client) could continue her own volunteer work there. Over the past 12 years, Doreen has provided hundreds of rides to clients of the agency.

Programs and Services

Caring Doctors Project
Community Mentoring Programs
Forster Family Kosher Food Pantry
Friendly Visitors
Kibbitz and Ride
Parachaplaincy
Shirley & Barton Weisman Delray Community Center
Telephone Reassurance

Nearly 300 volunteers donated the equivalent of over 25,000 hours of service.

22 volunteer drivers provided rides to otherwise homebound seniors through our “Kibbitz and Ride” program.

30 volunteer parachaplains provided services to 17 facilities, including 3 hospitals in the community.
JFS STAFF
AS OF 02/11/2010

Enny Almonte-Nunez, LCSW
Karen Antonucci
Marcy Bezark
Tom Dauria, LCSW
Susan Davis, LCSW
Risa Demato
Joan Director
Sara Goldstein
Betsey Greenspan, LCSW
Danielle Hartman, MNM
Lisa Hartstein, MHS
Annette Holland
Howard Horowitz, LCSW
Laurie Intondi, LCSW
Tulla Katehs, LCSW
Joe Kenney
Anne Kronen
Beth Levine
Debbie Lipson
Jill Lune, LCSW
Melissa Marnell
Dianne Matthew, LCSW
Patricia Monti
Laurnyt Moret-Glass, MSW
Lynn Ouslander
Jessica Pafl, MSW
Christopher Palmer
Kathy Porges, MSW
Arlene Roogow
Rima Savage
Gayle Savage Silverman
Audrey Schattner
David Schlagter, LCSW
Jill Schwartzberg, Psy.D
Errol Solomon
Dayle Sternstein
Joy Turrin
Lila Vaughn, MSW
Pearl Zaffrin
Cara Zimmerman, MSW

Clinical Social Worker
Business Development & Marketing
Director of Volunteer Services
Café Manager, Delray Community Center
Project Director, Welcome Home Program
Site Director, Delray Community Center
Director
Secretary
Mentoring Program Coordinator
President and Chief Executive Officer
Director of Development
Supervisor, Chaplaincy & Senior Services Outreach
Director of Case Management Services
Clinical Supervisor
Food Pantry Assistant Coordinator
Accountant
Director of Administrative Services
Holocaust Case Manager
Clinical Social Worker
Bookkeeper/Secretary
Director of Clinical Services
Client Records & Billing Manager, HIPPA Compliance Officer
Geriatric Case Manager
Case Aide
Clinical Social Worker Intern
Geriatric Case Manager
Case Manager, Gould House
Administrative Assistant
Case Manager, Weinberg House
Director of Finance
Clinical Social Worker
Psychologist
Support Services Clerk
Executive Assistant
Office Manager
Holocaust Case Manager
Office Clerk
Food Pantry Coordinator

OFFICERS
Laurence I. Blair, Esq
Joy Binkovitz*
Arnold Friedman
Ron Gallatin
Ellen R. Sarnoff
Keith Kronish
Treasurer
Immediate Past Chairman
Secretary

Laurence I. Blair, Esq
Chairman
Joy Binkovitz*
Vice Chair – Board Development
Arnold Friedman
Vice Chair – Financial Resource Development
Ron Gallatin
Vice Chair – Strategic Planning
Keith Kronish
First Vice Chair
Jill Viner
Viki Weinstein
Bart Weisman
Ilene Wohlgemuth*

BOARD OF DIRECTORS
Sandi Adler
Margaret Blume
Jane Cornell
Judi Donoff
Barbara Feingold
Diane Feldman
Sheila Frank
Lisa Goodman
Jane Gortz
Martin Horowitz
Karen Irwin
Jodi Katz
Jon Kimmel
David Kirschner
Keith Kronish
Jeffrey Lamm
Roger Leavy
Wendy Legum
Laura Litinsky
Marvin Miller
Cindy Orbach Nimhauser
Charlotte Okonow*
Madeline Pargh
Natalie Pelavin
Kenneth Pritzker
Marvin Schiller
Ron Selbst
Martin Stein
Amy Taney
Jill Viner
Viki Weinstein
Bart Weisman
Ilene Wohlgemuth*

EXECUTIVE BOARD
Norman Jacobson
David Katzman
Steve Sager

GERIATRIC MEDICAL ADVISOR
Dr. Joseph Ouslander

2010-2011 BOARD OF DIRECTORS

BOARD OF DIRECTORS

Laurence I. Blair, Esq
Joy Binkovitz*
Arnold Friedman
Ron Gallatin
Ellen R. Sarnoff
Keith Kronish
Treasurer
Immediate Past Chairman
Secretary

Laurence I. Blair, Esq
Chairman
Joy Binkovitz*
Vice Chair – Board Development
Arnold Friedman
Vice Chair – Financial Resource Development
Ron Gallatin
Vice Chair – Strategic Planning
Keith Kronish
First Vice Chair
Jill Viner
Viki Weinstein
Bart Weisman
Ilene Wohlgemuth*

BOARD OF DIRECTORS
Sandi Adler
Margaret Blume
Jane Cornell
Judi Donoff
Barbara Feingold
Diane Feldman
Sheila Frank
Lisa Goodman
Jane Gortz
Martin Horowitz
Karen Irwin
Jodi Katz
Jon Kimmel
David Kirschner
Keith Kronish
Jeffrey Lamm
Roger Leavy
Wendy Legum
Laura Litinsky
Marvin Miller
Cindy Orbach Nimhauser
Charlotte Okonow*
Madeline Pargh
Natalie Pelavin
Kenneth Pritzker
Marvin Schiller
Ron Selbst
Martin Stein
Amy Taney
Jill Viner
Viki Weinstein
Bart Weisman
Ilene Wohlgemuth*

EXECUTIVE BOARD
Norman Jacobson
David Katzman
Steve Sager

GERIATRIC MEDICAL ADVISOR
Dr. Joseph Ouslander
ENDOWMENTS
AS OF JANUARY 2011

Jack C. Alexander Telephone Reassurance Program Endowment Fund to support the telephone reassurance program.

Anton-Bobick Endowment Fund for assistance to the elderly, including delivery of meals to those unable to leave their homes.

Bernice Schankerman JFS Endowment Fund to be used for the social service and mental health needs of individuals and families.

Sara and Herbert Cohn RRJFS Endowment Fund to support the prescription drug program for the elderly.

Eisen-Leavy In-Home Support Services Endowment Fund to provide services to enable older adults to remain as fully functioning members of the community while maintaining maximum personal independence.

Forster Family Kosher Food Pantry to serve the programs and services of the food pantry.

Roxane Frechie Phillips JFS Endowment Fund to be used to cover the costs of recognition and awards for volunteers.

Rose Golden Indigent Care Endowment Fund to provide ongoing support or emergency support for Jewish persons in need.

Indigent Care Endowment Fund to provide ongoing support or emergency support for Jewish persons in need.

Gerald and Rochelle Goldstein JFS Endowment Fund for use where needed most.

Richard J. Goldstein Memorial JFS Endowment Fund to provide food baskets for Rosh Hashanah and Passover for families in financial need.

Lisa & David Goodman Endowment Fund for use where needed most.

Edward S. Gould Fund for Outreach to Elderly Lesbians & Gay Men to provide counseling and care management to elderly lesbians and gay men.

Edward S. Gould Fund for Special Needs of Gay and Lesbian Clients to provide services and counseling to address the special needs of gay and lesbian clients.

Abraham and Rita Hazelcorn Endowment Fund to support the prescription drug program.

Holocaust Survivors Endowment Fund to help (the elderly) Holocaust survivors.

Madeline and Eugene Parsh Kosher Food Pantry Endowment Fund to serve the programs and services of the food pantry.

Jason Pavao Memorial Endowment Fund to provide ongoing support or emergency support for Jewish families with children under 12.

Michael Pelavin RRJFS Staff Endowment Fund to provide funds for staff members to attend the National AJFCA Conference.

David Pollen JFS Fund for use where needed most.

Ruth Rales Jewish Family Service Fund for Children with Rett Syndrome to be used for health services for children with Rett syndrome.

Ruth Rales Jewish Family Service Director’s Endowment Fund for use where needed most.

Ruth Rales Jewish Family Service Endowment Fund for use where needed most.

Ruth Rales Jewish Family Service Outreach Program to be used for the salary and benefits of a full-time social worker.

Ruth Rales Jewish Family Service Special Projects Fund for use where needed most.

Michelle Rothholz Memorial Endowment Fund for personal expenses of a college student in financial need.

Dorothy and Sidney Schuman Jewish Family Service Endowment Fund to provide care and services to the elderly.

Julia K. and Harold Segall Endowment Fund for use where needed most.

Louis Shapiro JFS Endowment Fund for use where needed most.

Sidney and Eleanor Silverstein In-Home Supportive Services Endowment Fund to provide services to enable older adults to remain as fully functioning members of the community while maintaining maximum personal independence.

Jeffrey Brian Turkin Memorial RRJFS Endowment Fund to be used for the mental health needs of children and adolescents.

Clifford and Jill Viner Family Compassionate Care Program Endowment Fund to provide services to families with children up to 18 years of age.

Edith Wasserbard Endowment Fund to support the Feldman Family Diamond Club.

Shirley and Barton Weisman Delray Community Center Fund to support the operations of the Shirley and Barton Weisman Delray Community Center.

Gladys Weinsthank Endowment Fund for use where needed most.

Morton J. Weinstein Memorial Endowment Fund for the Sighted Impaired to assist the needy who are sight impaired or suffering from eye disease.

Sigmund Weiss Memorial Fund to support the Kosher Konnection program.

Peter and Ilene Wohlgemuth JFS Endowment Fund for use where needed most.

Sidney and Jacqueline Wolgin RRJFS Emergency Services Endowment Fund to assist needy persons in emergency situations.
THANK YOU

We express our sincere appreciation to those whose generosity enables us to continue helping individuals and families in need living in our community. We are only able to accomplish our mission with your support. Thank you to our dedicated staff, board, volunteers and our community who collectively make our work possible.

GRANTS

Thanks to our funding partners, we received $665,826 in grants in 2010. In addition, we received $1.2 million from the Jewish Federation of South Palm Beach County in support of programs and facilities for the agency. Collectively, their generosity makes it possible for JFS to offer numerous community and social service programs which help improve the quality of life for so many vulnerable residents living in south Palm Beach County.

Area Agency on Aging of Palm Beach/Treasure Coast
Children’s Services Council of Palm Beach County, Inc.
Community Foundation for Palm Beach and Martin Counties
The Conference on Jewish Material Claims Against Germany
Federal Emergency Management Agency (FEMA)
Hands on Tzedakah
Jewish Federation of South Palm Beach County
Jewish Women’s Rapid Relief Response Emergency Grants
Palm Beach County Parks and Recreation Department
Retirement Research Foundation
Sun Sentinel – Robert McCormack
State of Florida – Department of Elder Affairs
State of Florida – Department of Financial Services
United Way of Palm Beach County

ANNUAL GIVING

Every contribution helps give hope to the people who need it most. Your annual donation supports the full range of vital programs and services Ruth Rales Jewish Family Service (JFS) provides to the community.

LEGACY GIVING

Consider a “Promise for the Future” by including JFS in your estate plans. Legacy gifts allow you to support the agency far into the future while allowing you to maintain control of your assets during your lifetime.

MATCHING GIFTS

Many employers will match charitable contributions made by their employees. Matching gifts help boost your support of the agency even further.

JFS CORPORATE SPONSORSHIP PROGRAMS

JFS hosts a variety of events and distributes a number of publications throughout the year that offer a unique opportunity for your company to support the agency. Your business will receive the widest possible exposure while helping JFS serve the community.

MEMORIAL AND TRIBUTE GIFTS

Gain the satisfaction of giving a truly meaningful gift by honoring a special occasion or making a gift in memory of someone with your tax-deductible tribute to JFS.

MEMORIAL AND TRIBUTE GIFTS

Gain the satisfaction of giving a truly meaningful gift by honoring a special occasion or making a gift in memory of someone with your tax-deductible tribute to JFS.

Thank you to our dedicated staff, board, volunteers and our community who collectively make our work possible.

For more information contact: Annette Holland, Director of Development at (561) 852-3279 or annetteh@rrjfs.org.
A very special thank you to JFS clients, volunteers and staff for contributing their photos to this publication.