Help.

Hope.

2015 ANNUAL REPORT
Your Gifts at Work

Ruth & Norman Rales
Jewish Family Services

Senior Services
Food & Financial Assistance
Volunteer Services
Career & Employment Services
Counseling & Mental Health Services

Humanity.
Ruth & Norman Rales Jewish Family Services (JFS) offers help, hope and humanity through our comprehensive range of programs and services which support people of all ages and beliefs.

With locations in Boca Raton and Delray Beach, JFS programs and services include food and financial assistance, senior services, counseling and mental health services, career and employment services, as well as many volunteer opportunities.

Funding is provided by individuals, corporations, grants, special events and donors who support our mission and bring hope to thousands in need.

JFS would like to thank Greenspoon Marder Law for once again being our Premier Agency Sponsor for 2015.

WE ARE PROUD TO REPORT THAT 84% OF EVERY DOLLAR RAISED GOES DIRECTLY TOWARD THE PROGRAMS WE SUPPORT.
MESSAGE FROM THE BOARD CHAIR
AND THE PRESIDENT & CEO

DEAR BOARD MEMBERS, FRIENDS, SUPPORTERS, VOLUNTEERS, PARTNERS AND NEIGHBORS,

We are privileged to present you with the 2014-15 Annual Report for Ruth & Norman Rales Jewish Family Services (JFS). Our fiscal year ending August 31, 2015 was another milestone year for the agency.

Two of the major highlights of the 2014-2015 year were receiving a prestigious four-star Charity Navigator rating in December 2014 followed by being named a 2015 Sun Sentinel “Top Workplace” in April of 2015. JFS finished 10th in the small business category. Being recognized as a Top Workplace was all the more special because it is based upon an employee driven rating, where responses are compared to other similar sized agencies in our industry. We couldn’t be more proud than to have received both recognitions in the same fiscal year and view this as a testament to the work and health of our organization.

Our budget continued to grow with additional funding from the Claims Conference for our Holocaust Survivor Assistance Program. This increase required the JFS Board to approve a revised budget for the fiscal year of $9M in November 2014. In addition, we were able to start a new program to help family members caring for their loved ones called the “Caregiver Resources and Respite” program through a demonstration grant provided by the Palm Healthcare Foundation. Our Meals on Wheels Program successfully completed a second year of operations with the support of funds from the Jewish Federation and continues to grow providing more volunteer opportunities delivering food to home-bound seniors. The Shirley & Barton Weisman Delray Community Center purchased two buses to transport seniors to the Center with funds provided by the Federal Government’s “New Freedoms Act” with matching funds from Hands on Tzedakah. Rales Rides provides hundreds of seniors, who do not have their own transportation, access to the wealth of programs that take place at the Weisman Center.

The JFS Board of Directors spent the entire fiscal year working on updating the Strategic Plan which was formally presented at approved at the Annual Meeting in April 2015. The Strategic Plan included a new section on planning for the future needs of seniors living in our community. To that end, with Board approval, JFS began the process of creating a separate 501c3 to be known as “JFS at Home” which will provide home healthcare services to the community.

All of these accomplishments and efforts enhance our ability to provide innovative programs and services to the community. None of this could ever be accomplished without the efforts of our dedicated board, staff, volunteers and YOU, our supporters. We express heartfelt gratitude to all of you whose generosity helps us provide hope to those living in our community.

Sincerely,

Judi Donoff
Chair, Board of Directors

Danielle N. Hartman
President & CEO
REVENUE AND SUPPORT $9,523,921

- 9% $824,606 Fundraising Events- Gross
- 9% $847,755 Federation Allocation
- 9% $824,606 Fundraising Events- Gross
- 5% $445,677 Contributed Materials & Services (non-cash)
- 9% $895,336 Program Revenue
- 43% $4,100,699 Pledges, Grants & Contributions
- 25% $2,409,848 Restricted for Future Program Use
- 9% $847,755 Federation Allocation

FUNCTIONAL EXPENSES $8,731,271

- 84% $7,360,741 Program Services
- 8% $660,904 General & Administrative
- 8% $709,626 Fundraising
## SUPPORT

<table>
<thead>
<tr>
<th>Description</th>
<th>UNRESTRICTED</th>
<th>BOARD DESIGNATED</th>
<th>TOTAL</th>
<th>TEMPORARILY RESTRICTED</th>
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<td>Contributed Facilities and Services</td>
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## REVENUE

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<td>$63,461</td>
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<td><strong>Total Revenue</strong></td>
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<td><strong>$(116,804)</strong></td>
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## EXPENSES

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<td><strong>Total Expenses</strong></td>
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<td><strong>$8,731,271</strong></td>
<td><strong>$8,731,271</strong></td>
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## CHANGE IN NET ASSETS

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<td>Net Assets End of Year</td>
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* Increases in market valuation of our endowments, not actual operating income

## ASSETS

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## LIABILITIES AND NET ASSETS

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## NET ASSETS

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<th>TEMPORARILY RESTRICTED</th>
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## BALANCE SHEET

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THANK YOU

to our dedicated staff, board, volunteers and community who collectively make our work possible.
JFS provides a lifeline to individuals and families in crisis, providing emergency funds for basic necessities and other needs, including families with special needs children. The Jacobson Family Food Pantry provides bi-monthly food packages to qualified seniors, individuals and families. Meals on Wheels Program provides prepared meals to those seniors no longer able to cook for themselves.

Highlights

Rebecca & Richard

Rebecca and Richard have a daughter, age 10, and a son, age 15. Richard is a civil engineer and Rebecca works as an eyeglass technician. Richard had his own company for many years, but lost the business in the recession. He has been unable to regain employment in his industry. He has taken three minimum wage jobs in order to provide for his family. He typically works from 4 a.m. to 10 p.m.

Rebecca and Richard have struggled to pay bills and were forced to use up their savings and retirement funds to support their family. As long standing productive members of the Boca Raton Community, they knew that it was time to seek help from JFS.

JFS was able to assist them with funds to cover rent and their car payment. They were provided with food from the Jacobson Family Food Pantry. Richard has begun to work with JFS’ Career & Employment Services to help secure better employment. JFS also referred them to a debt management service. Rebecca and Richard are very grateful for what JFS has been able to do for them. They are now on their way to rebuilding their lives.

Highlights

A total of $259,000 in financial assistance was provided.

65 Jacobson Family Food Pantry Food Drives were held throughout the year.

100,000 pounds of food was distributed through the Jacobson Family Food Pantry.

JFS would like to recognize

BB&T

proud Sponsor of JFS’ Food & Financial Assistance Department
Care specialists help seniors age in place safely for as long as possible with dignity and independence. Services include assessment and planning, care coordination, patient advocacy, information and referral, companionship and many socialization opportunities. JFS is a vital link between loved ones living in our community and their families living out of state.

Lucille, like most Holocaust survivors, has a remarkable story about her journey of survival. A combination of strength, determination and help from above, she made her way to the United States through various European countries. She built a strong life with her husband, who has since passed, and her children, who all live out of town. Most of the friends that she made since she moved to Florida have also, unfortunately, passed. She is now 97 years old and even though she is in good health, does not feel comfortable even crossing the street by herself. She had been quite isolated.

Lucille is a client of JFS’ Holocaust Survivor Assistance Program and Senior Companion Program. She receives case management and senior companion services through the programs. Her companion, who comes twice a week, helps her with a variety of tasks including shopping, cooking, doctor appointments, social interaction, and, most importantly, help with getting out of her apartment. As Lucille has stated numerous times, “JFS has saved my existence.”

HIGHLIGHTS

112 clients received a total of 18,205 hours of companionship through the Senior Companion Program.

350 Holocaust Survivors were served through our Holocaust Survivor Assistance Program. More than $1.75 million dollars was provided for homecare, personal care, cleaning services and emergency grants for them.

475 Members participated in the Feldman Family Diamond & Adventure Clubs’ programs.

Over $81,000 distributed through the HOT Senior Assistance Program.

JFS would like to recognize:

The Conference on Jewish Material Claims Against Germany (Claims Conference), Hands on Tzedakah, NEXT GENERATIONS and Quality Family Care for their support of our Holocaust Survivor Assistance Program.

Palm Healthcare Foundation for their support of our Caregiver Resources & Respite Program.

Quality Family Care and Boca Raton Regional Hospital Foundation as the 2015 Kibbitz & Ride Sponsors.

The Retirement Research Foundation for their support of our Senior Companion Program.

The Town of Palm Beach United Way for their support of our Subsidized Homecare Program.

Zounds as the 2015 Senior Services Hearing Department Sponsor.

PROGRAMS AND SERVICES

Assessment and Planning
Caregiver Resources & Respite
CareLink
Case Management Services
Chaplaincy
Counseling and Support Groups
Financial Assistance
Feldman Family Diamond/Adventure Clubs
Friendly Visitors
Holocaust Survivor Assistance
HOT Senior Assistance Program
Information & Referral Services
Jacobson Family Food Pantry
Kibbitz & Ride Volunteer Driving Program
Meals on Wheels
Patient Advocates
Rales Rides
Senior Companions
Shirley & Barton Weisman Delray Community Center
Socialization Programs
Telephone Reassurance
SHIRLEY & BARTON WEISMAN DELRAY COMMUNITY CENTER

HOURS:
Monday & Tuesday
9 a.m. – 5 p.m.

Wednesday & Thursday
9 a.m. - 9 p.m.

Friday
9 a.m. – 4 p.m.

OUR CENTER IS HOME TO

Art, Cultural, Social and Recreational Classes
Blume Café
Caregiver Resources & Respite
Case Management Services
Computer Classes
Counseling and Support Groups
Educational Lectures
Feldman Family Diamond/Adventure Clubs
Health & Wellness Programs
Information and Referral Services
Kosher Konnection
Movie and Theater Events
On-site Nurse Consultations
Rales Rides
Volunteer Opportunities

1,600 MEMBERS enjoy a variety of activities ranging from arts and culture to health and wellness, lectures, movies, entertainment and socialization. The Shirley & Barton Weisman Delray Community Center continues to provide a bright, cheery center for those 60 and over, where mind and bodies stay active and friendships are made. In June of 2015, JFS kicked off the Rales Rides program. The bus transportation program enables hundreds of seniors, who do not have their own transportation, access to the wealth of programs that take place at the Weisman Center.

Janice and Dee

Janice and Dee met at the Shirley and Barton Weisman Delray Community Center two and a half years ago. Their casual meeting became a close caring friendship. Together, they attend many types of programs that enrich their minds and expand their creativity. They both feel that sitting in the café and chatting with people has been a blessing for them. They have begun to facilitate their own group at the Center, focusing on looking at all aspects of life and learning to stress the positives.

JFS recognizes
as Weisman Delray Community Center Program Sponsor

HIGHLIGHTS
1,600 members
Conducted over 3,100 classes
Over 100,000 people visited the WDCC annually (350 daily)
104 Volunteers donated their time in a variety of ways at the WDCC
JFS offers counseling to individuals and families (including children), many support groups, workshops, psychiatric assessments and medication management, psychological testing services, mentoring programs and a free drop-in center for adults living with mental illness and/or developmental disabilities (The Welcome Home Program).

Susan joined the Welcome Home Program, a drop in center for mentally ill adults located within the Weisman Center. She initially presented a diagnosis of Depressive Disorder and struggled with poor socialization skills and chronic self-esteem issues.

Susan actively participated in groups such as self-esteem building, increasing motivation, challenging negative thoughts, communicating effectively, strategies for reducing anxiety, relaxation techniques, developing social skills, as well as various creative art expression groups that allowed Susan to verbalize her feelings and get support from both the group members and the Program Director.

After a few weeks, it was clear that Susan was making steady progress. She began to feel more comfortable socially and started to make friends with not just the group members, but Weisman Center members also. Susan was exhibiting a more positive outlook and was actively socializing. It was clear that she was able to utilize the strategies taught in the group to help her manage her depression.

After four months, Susan felt that she had gained enough skills and built enough confidence and self-esteem to begin volunteering in her community and move on from the Welcome Home Program.

**HIGHLIGHTS**

Over **7,000 sessions** of counseling and mental health services were provided to **600 clients**.

**2331 total visits** to the Welcome Home Program.
This past year marked the first complete year of operation for the Center for Families & Children and the growth has been remarkable. Through the Center, JFS has been able to reach out and improve the lives of hundreds of families and children in our community.

Kara

As a direct result of the Community Outreach Program, “Kara” was referred to JFS by a staff member at a local synagogue. She is a single mother of 4 young children and needed our immediate help at her initial meeting with JFS, as soon as she sat down she started to cry as she was embarrassed and afraid of what would happen to her and her children. Kara explained that she was recently divorced, not yet receiving child support, and, although working full time, with only one income, she was not able to put food on the table. JFS was able to respond quickly by enrolling them in the food pantry and giving them gift cards to a local supermarket.

A few months later, Kara called us back in even a direr situation. She injured herself at work and was unable to work for a few months. Her employer could not promise her job back once she recovered.

Since Kara qualified for financial assistance, JFS covered her bills for the next month and she continued to receive assistance through the food pantry. Kara is now working with JFS’ Career and Employment Services so that once she is ready physically, she can be gainfully employed. Kara has expressed her continued gratitude to JFS for helping her to get on her feet so she can continue to provide for herself and her children.

HIGHLIGHTS

$85,000 in summer camp scholarships enabled 139 children to attend summer camp.

99 Assessments were performed for victims of domestic abuse.

Community Outreach performed 323 assessments at 28 partner organizations.
From first time job seekers to those in career transition, Career & Employment Services (CES) is a free program focusing on clients’ individual strengths and goals. Career strategists create customized action plans to transform clients into job ready candidates aimed towards career success.

Amit

Amit was living the “American Dream” when she learned that her family’s savings were wiped out due to her husband’s gambling addiction. When Amit confronted her husband about it, he became verbally, then physically abusive towards her. She filed for divorce.

During the course of her litigation, which years later is still going on, Amit had given up everything to be rid of her ex-husband once and for all. She moved to Florida while her two youngest daughters remained behind with her brother in Maryland.

Making matters worse, Amit suffered a freak accident which caused head trauma, landing her in the hospital for an extended period of time. She was overwhelmed by the tremendous attention and compassion she had received from the nurses who treated her. During her recovery, she made a decision to become a Certified Nursing Assistant and hopefully one day, become a Registered Nurse in order to provide compassionate care for those in need.

When she was referred to JFS to seek financial assistance in order for her daughters to attend summer camp, Amit was told about Career & Employment Services. Amit attended many CES seminars and workshops. When the CES staff learned of her interest in becoming a CNA, and based upon meeting financial criteria, JFS paid for Amit’s certification courses. She has since passed her certification exams and is well on her way to the career she desires and becoming self-sufficient once again.

HIGHLIGHTS

372 inquired into CES
200 people enrolled in the program
117 clients have found employment
Volunteers remain critical to JFS’ success and the Agency would not be able to provide help to as many people in our community without their gift of time and talent. Each year close over 500 individuals and families, including many teens, donate the equivalent of more than 36,000 hours of service to JFS. Our volunteers mentor children and teens, lead Shabbat services at assisted living facilities and nursing homes, provide rides for seniors in need of transportation, deliver freshly prepared meals through our Meals on Wheels program, and reduce the isolation of homebound seniors through daily telephone calls, friendly visits and care packages.

Alex Roth 2015 Volunteer of the Year

Alex Roth was awarded the JFS 2015 Volunteer of the Year. He truly is an amazing asset to the members and staff at the Shirley & Barton Weisman Delray Community Center. He goes above and beyond with everything that he does.

He assists with the Feldman Family Diamond Club each week, teaches a weekly Improv Class, runs a theater group, and serves a number of roles during special events. He not only works at the Blume Café at the Weisman Center, but manages the Café when Tom, the Café Manager, is out of town.

Alex has been here through it all, helping us when the Center first opened through being an integral part of the Center’s recent 5th Anniversary celebration. He loves being part of the Weisman Center and JFS and we are so happy that he does.

Congratulations Alex on a well-deserved honor.

HIGHLIGHTS

Over 500 volunteers donated more than 36,000 hours of service saving JFS $847,000 in labor*.

Our Telephone Reassurance and Friendly Visitor Programs serviced over 50 homebound senior clients.

Parachaplains visited the sick, led Shabbat and High Holy Day services at 16 locations in the community.

20 adults volunteered as mentors to young children through our Community Mentoring Program.

*According to Independent Sector, a leadership network for non-profits, who independently calculate the value of a volunteer hour of work.

PROGRAMS AND SERVICES

Caring Doctors Project
Community Mentoring Programs
Feldman Family Diamond/Adventures Clubs
Friendly Visitors
Jacobson Family Food Pantry
Kibbitz and Ride Volunteer Driver Program
Meals on Wheels Drivers
Parachaplaincy
Shirley & Barton Weisman Delray Community Center
Teen Volunteer Opportunities
Telephone Reassurance

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Indigent Care Endowment Fund to provide ongoing support or emergency support for Jewish persons in need.

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JFS Fund for Children with Rett Syndrome to be used for health services for children with Rett syndrome.

JFS Director’s Endowment Fund for use where needed most.

JFS Endowment Fund for use where needed most.

JFS Outreach Program to be used for the salary and benefits of a full-time social worker.

JFS Special Projects Fund for use where needed most.

JFS Weisman Delray Community Center Operating Endowment to be used to support the operating expenses related to the Center.

JFS Counseling & Mental Health Fund to be used to support counseling and mental health services provided by the agency.

JFS – Food Pantry Fund to be used to support the food pantry operations.

Michelle Rothholz Memorial Endowment Fund for personal expenses of a college student in financial need.

Dorothy and Sidney Schuman Jewish Family Service Endowment Fund to provide care and services to the elderly.

Julia K. and Harold Segall Endowment Fund for use where needed most.

Louis Shapiro JFS Endowment Fund for use where needed most.

Sidney and Eleanor Silverstein In-Home Supportive Services Endowment Fund to provide services to enable older adults to continue to be fully functioning members of the community while maintaining maximum personal independence.

Jeffrey Brian Turkin Memorial JFS Endowment Fund to be used for the mental health needs of children and adolescents.

Eda & Cliff Viner Family Compassionate Care Endowment Fund to provide services to families with children up to 18 years of age.

Jill Viner Family Compassionate Care Endowment Fund to provide services to families with children up to 18 years of age.

Edith Wasserbard Endowment Fund to support the Feldman Family Diamond Club

Shirley and Barton Weisman Delray Community Center Fund to support the operations of the Shirley and Barton Weisman Delray Community Center.
Gladys Weinshank Endowment Fund for use where needed most.

Morton J. Weinstein Memorial Endowment Fund for the Sight Impaired to assist the needy who are sight impaired or suffering from eye disease.

Sigmund Weiss Memorial Fund to support the Kosher Konnection Program.

Peter and Ilene Wohlgemuth JFS Endowment Fund for use where needed most.

Sidney and Jacqueline Wolgin JFS Emergency Services Endowment Fund to assist needy persons in emergency situations.
We express our SINCERE APPRECIATION to those whose GENEROSITY enables us to continue OUR MISSION of providing HOPE, HELP AND HUMANITY to individuals and families in need. We are only able to accomplish our mission with your support.

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